



Group Registration Form

Complete this registration form if you would like to register **3 or more individuals** from your company to attend the 2019 CS Week Conference in Phoenix, AZ.

NOTE: The Utility Group Discounts are available on the Conference, College and Synergy Group registrations.

3-5 attendees receive a **20% discount**



6-10 attendees receive a **30% discount**



11+ attendees receive a **40% discount**



How to Register

All group discount forms must be submitted from the same company at the same time.

STEP 1: Review types of registrations to select from (Conference, Colleges, Synergy Groups & WIU) – Page 2

STEP 2: Complete Coordinator Contact Information – Page 2

STEP 3: Complete the Method of Payment section – Page 3

STEP 4: Fill out individual information for each registrant in group and select type of registrations – Page 4

STEP 5: Print out and Fax, Mail or Email the forms:

Mail: CS Week
2612 W Lamberth Rd Ste 300
Sherman, TX 75092

Email: jshankles@csweek.org

Direct: 903-821-8631 **Fax:** 903-893-6136

Types of Registrations

CS WEEK CONFERENCE REGISTRATION – April 9 – 12, 2019 (Tuesday afternoon – Friday morning)

The full registration fee includes admission to all breakfasts, lunches, general sessions, workshops, exhibits and social functions taking place on Tuesday afternoon, April 9th through Friday morning, April 12th.

- Early Registration Fee: *Payment received by February 28, 2019* \$1,095
- Regular Registration Fee: *Payment received by April 6, 2019* \$1,195
- Onsite Registration Fee: *Payment received after April 6, 2019* \$1,295

CS WEEK COLLEGE REGISTRATION – Monday, April 8, 2019

The full registration fee includes admission to the college, breakfast and lunch. **Courses run concurrently. Please select only one. CS Week College is intended for utility employees.** *NOTE: If college is selected you will not be eligible for the SAP and Smart Energy Water Synergy Group.*

- Utilizing the Cloud to Maximize Your Digital Strategy \$349 Attending conference \$595 College only
- Cracking the Code on Customer Loyalty in a Digital World \$349 Attending conference \$595 College only
- Expanding the Role of Change Management in Your Implementation Strategy \$349 Attending conference \$595 College only
- True Moral Courage: Leadership Lessons from Shackleton and the *Endurance* Expedition \$349 Attending conference \$595 College only
- Sustaining a Healthy Culture Where Employees Flourish and Your Utility Thrives \$349 Attending conference \$595 College only

CS WEEK SYNERGY GROUPS REGISTRATION – April 8 – 9, 2019 (Monday and Tuesday)

SAP and Smart Energy Water Synergy Groups Monday, April 8, 2019; CS Week and Oracle Utilities Synergy Groups Tuesday, April 9, 2019. CS Week Synergy Groups are \$349 and include breakfast and lunch. Vendor Synergy Groups are complimentary. CS Week Synergy Group registration is for utility and governmental attendees only (with the exception of Analytics, which is open to Utility, Exhibitors and Non-Exhibitors). **Vendor Synergy Groups are open to utility employees who are customers/clients/users or guests of the particular company hosting the group.**

Synergy Groups run concurrently. Please select only one unless they are on different days.

- Analytics (\$349)
- Digital Customer Engagement (\$349)
- Credit and Collections (\$349)
- Oracle Utilities (complimentary)
- Field Services (\$349)
- Outage Communications (\$349)
- Billing & Payments (\$349)
- SAP (complimentary)
- Contact Center (\$349)
- NARPA (\$400)
- Customer Assistance (\$349)
- Smart Energy Water (complimentary)

CS WEEK WOMEN IN UTILITIES REGISTRATION – Wednesday, April 10, 2019 7:00 – 8:00 am

CS Week Women in Utilities is \$20 and includes breakfast. Registration is open to all attendees of a participating utility or vendor company.

- Women In Utilities (\$20)

Group Coordinator Contact Information

Name _____

Company Name _____

Mailing Address _____

City _____ State/Province _____

Postal Code _____ Country _____

Email _____

Event Name Badges

Badges can only be picked up onsite during registration hours when you check-in. Please take care of your badge as there will be a non-refundable replacement fee for any lost, misplaced, stolen or forgotten badge.

Cancellation Policy

Cancellations received in writing by the registrar before March 10, 2019 will receive full refund of registration fees, less a \$175 administrative processing charge. Cancellations received on or after March 10, 2019 will not receive a refund. Substitutions will be accepted. All refunds will be processed after CS Week Conference. Please contact the Registration Manager, Julie Shankles at jshankles@csweek.org.

Privacy Policy

Your information belongs to one person – you. 1. We believe your information belongs to you. 2. No one outside of CS Week has access to your e-mail or phone numbers. 3. We do not sell our attendee lists or share sensitive contact information. **Your personal data is a top priority.** 1. The security of your personal data is important to CS Week. 2. We do not use cookies in our broadcasts to gather information. 3. We may share your personal information with third parties we hire to perform support services for us. These third parties are required to use the personal information we share with them only to perform services on our behalf and to treat your personal information as strictly confidential. 4. Any vendor contact outside the stated guidelines may originate from pre-existing information in a vendor's database. **Photographs and video will be taken at CS WEEK.** By registering for this event, you agree to allow CS WEEK to use your image in any CS WEEK–related publication, promotion or web site.

Method of Payment

Payment by check (must be US Funds), or credit card must accompany your registration in order to be processed and receive your confirmation. **Please note: you are not registered until you receive an email confirmation from CS Week.** The tax ID number is 75-2609026.

Check Enclosed # _____ (Make check payable to: CS Week)

Please send me an invoice (Provide billing information below)

Charge my Credit Card (we accept VISA, MC, DISCOVER and AMEX)

Card Number _____ Expiration Date _____

Security Code _____ Name on Card _____

Signature _____

By checking one of the boxes above, I understand that my group will be unable to attend the conference until registration is paid in FULL.

BILLING ADDRESS

Name _____ Phone Number _____

Address _____

City _____ State _____

Postage Code _____ Country _____

CS Week invites utilities with 8 or more conference attendees to reserve a table in the General Session to allow maximum time for your morning team meeting over breakfast, which begins at 7:15 a.m. To make a reservation please contact DeAnn Mozingo at dmozingo@csweek.org or download the form here.

<https://www.emailmeform.com/builder/form/e0Q0fd1S47zPNI4Lh2K6Af>

Registration 1

Name* Mr. Ms. _____

Title * _____

Company * _____

Mailing Address * _____

City _____ State/Province _____

Country _____ Postal Code _____

Telephone _____ Cell Phone _____

E-Mail * _____

Dietary Preferences or Needs: Vegetarian Meals (Options Available on Buffet) First Conference:* Birth Year: _____

Registration Selections:

Conference (April 9 – 12, 2019)	Synergy (Monday - Tuesday, April 8 – April 9, 2019)	
<input type="checkbox"/> Early Utility Registration <i>by February 28, 2019</i> <input type="checkbox"/> Regular Utility Registration <i>by April 6, 2019</i> <input type="checkbox"/> Onsite Utility Registration <i>after April 6, 2019</i> <input type="checkbox"/> Women In Utility Registration	<input type="checkbox"/> Analytics <input type="checkbox"/> Billing & Payments <input type="checkbox"/> Contact Center <input type="checkbox"/> Credit and Collections <input type="checkbox"/> Customer Assistance <input type="checkbox"/> Digital Customer Engagement <input type="checkbox"/> Field Services	<input type="checkbox"/> Outage Communications <input type="checkbox"/> NARPA <input type="checkbox"/> Oracle Utilities <input type="checkbox"/> SAP (Monday) <input type="checkbox"/> Smart Energy Water (Monday)

College (Monday, April 8, 2019)

- Utilizing the Cloud to Maximize Your Digital Strategy
 Cracking the Code on Customer Loyalty in a Digital World
 Expanding the Role of Change Management in Your Implementation Strategy
 True Moral Courage: Leadership Lessons from Shackleton and the *Endurance* Expedition
 Sustaining a Healthy Culture Where Employees Flourish and Your Utility Thrives

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Title * _____

Company * _____

Mailing Address * _____

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Mailing Address * _____

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E-Mail * _____

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Title * _____

Company * _____

Mailing Address * _____

City _____ State/Province _____

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E-Mail * _____

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Title * _____

Company * _____

Mailing Address * _____

City _____ State/Province _____

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Company * _____

Mailing Address * _____

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Title * _____

Company * _____

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Title * _____

Company * _____

Mailing Address * _____

City _____ State/Province _____

Country _____ Postal Code _____

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Registration 10

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Title * _____

Company * _____

Mailing Address * _____

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